



## PMO Managed Service

### From Xagrose

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*With over 30 years experience running PMO's, running digital transformation programmes the **Xagrose** team will revolutionise how the PMO is regarded within your organisation.*

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## IS YOUR PMO A MANAGED SERVICE?

For most companies, big or small, it makes sense to utilise **managed services**, be it E-mail, Networks, Telephony, or perhaps you make use of SaaS for key business services such as CRM, or the Finance Systems, you may even be thinking of, or have, moved legacy services to the cloud via AWS or Azure.

Managed Services is not a new concept and I'm sure that, in the current climate organisations are looking at the cost of doing business, with staff furloughed, and services being cut to meet the operational demands.

During these difficult times, there are some internal services that may have been overlooked, or appear intrinsic to the business, not fitting the **managed service model**, perhaps it's time you looked at your PMO, and the bottom-line value delivered from this function.



### TYPICAL PMO FRUSTRATIONS

**Siloed:** multiple PMO within a business, or only within IT.

**Inconsistent:** reporting without any clear value-add, ignoring the metrics that the business is looking for.

**Dogmatic:** focused on process rather than delivery, different types of project require different approaches.

**Inexperienced:** unable to act on pertinent information and take mitigating steps or actions.

**Inarticulate and disjointed:** no clear link between the projects and the company's vision.

We at Xagrose take a different approach, we believe in collaboration, best practise, expert user input, providing a company-wide **Subscription Based PMO Managed Service**, one that provides the business, an impartial view, highlights wins as well as the losses and **lowers the cost of service**.

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## DE-CLUTTER AND SIMPLIFY YOUR PMO

Having the **PMO** as a **Managed Service** will reduce costs, allowing you stand on the shoulders of the **Xagrose** team, real people, who have delivered results across globally. A team geared to deliver results, replacing redundant reports, poorly formed scope and business cases, with common sense, value based metrics allowing you to harvest **opportunities** and **reduce** the dead weight.

**CATEGORISE and PRIORITISE: OPS:** Operational, Project and Strategic works, **Cluster** - linking business initiatives and projects across functions, each **time boxed** with short, mid and longer delivery dates, and clear priorities: **P1, P2, P3**.

**BLENDED AGILE:** simplify your daily metrics, recording the important items, automating where you can.

**PMO:** have a central PMO service shared across the group, not just IT.

**SIMPLIFY:** reporting Inputs: budget, progress or velocity, **REAL** issues and risks.

**REVIEW:** switch on the lights, open the doors and undertake cross functional reviews of inflight works.

**CUT:** accept that things change: If it's not working then be prepared to act, and cut quickly.

**COLLABORATE:** use tools to share information, e.g. Trello for backlogs, Google Docs for plans, reports, Slack for comms, Hangouts for meetings.

**IMBUE:** honesty and transparency: the good, bad and the ugly

### GROUP PMO DAILY DASHBOARD

Initiative	Short 3m	Mid 12m	Long 36m	
Commercial	O P S P B	O P S P B	O P S P B	
Online: P1	● ● ● ● ●	● ● ● ● ●	● ● ● ● ●	
Call Centre: P2	● ● ● ● ●	● ● ● ● ●	● ● ● ● ●	
Data: P3	● ● ● ● ●	● ● ● ● ●	● ● ● ● ●	

O - Operational  
P - Projects  
S - Strategy  
P - Plan  
B - Budget

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# XAGROSE

**No  
Setup  
Fee!**

## PMO Managed Service Price List

	<b>Starter</b> Up to 10 midsize Projects Combined budget £3 m 6 months duration	<b>Mid-Size</b> Up to 25 Projects Combined budget £7.5 m 9 months duration	<b>Top Tier</b> Up to 40 large Projects Combined budget £15 m 12 months duration
Project Audit	●	●	●
On Boarding	●	●	●
Governance	●	●	●
Reporting	●	●	●
Methodologies	●	●	●
Mitigation	●	●	●
Alignment	●	●	●
Project Library	●	●	●
Lessons Learned Review	●	●	●
Portfolio Performance	●	●	●
Business Case	●	●	●
Mobilisation	●	●	●
Expert User Access	●	●	●
Project Cover	●	●	●
	<b>Contact Us for Pricing</b>	<b>Contact Us for Pricing</b>	<b>Contact Us for Pricing</b>

Whether you are a Prince 2, Watferall, Scrum, Agile, Kanban, PMBok, Lean or a blended organisation going through a Digital Transformations, Product Development, Organisational Change, there is a demand for **visibility** across in clear and concise terms. The **Xagrose** team has over **30 years** delivering world class results, across industries, time-zones and cultures, and we want you to build upon this **talent** in a **cost-effective** manner, allowing you to redeploy existing PMO resources to more productive, value-led tasks,

Our **Subscription based PMO Managed Service** delivers this out of the box, allowing you to focus on what you do best, while we do what we do best, in providing value for money, with expert resources.

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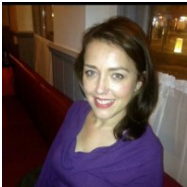
## Meet our PMO Service Team



### Pooyan Farahani

Has delivered technically complex solutions across the UK and internationally, for a range of businesses.

Pooyan, always has an eye on the future, asking how best we can digitally transform your business, cost effectively.



### Charlotte Hull

Has delivered large scale change across a range of Industries, including Media, Retail and Finance.

Charlotte, is most comfortable leading editorial change, and understands completely the role of good communications within any change programme.



### Joanna Tomasso

Has experience delivering C-Level change programmes and projects, within Media and Retail.

Joanna thrives in high-pressure environments, bringing a calm to what can be enormous business challenges.



### John Hardie

Has over 20 years experience, leading large programmes from digital startups to media giants.

John, works hard and has fun doing it, building and mentoring teams to deliver great results.

The **Xagrose team** has delivered complex transformation programmes, running **PMO's** for many years. We understand what a business needs from a PMO, precise, fast and accurate information, aligning projects and programmes to the needs of the business, and providing the insights that you need to make the right decisions at the right time.

Teamwork, experience, and C-level exposure means you can be safe in the knowledge that the **Xagrose Subscription Based PMO Managed Service** focuses on what is important to you:  
**cost-effective delivery, from industry leaders.**

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